



# Sparx Troubleshoot Guide

This one-page guide helps parents and students log in to Sparx Maths, reset a password, or create a new Sparx account. Choose the section that matches your needs.

## General login to access homework

- Go to [sparxmaths.com](https://sparxmaths.com) and click Log in → Student login.
- Use the search box to search Bellerive FCJ Catholic College and select it.
- Login using the information written on page 142 in their journal.

## New Student

They will set up their own account.

- Go to [sparxmaths.com](https://sparxmaths.com) and click Log in → Student login.
- Use the search box to search Bellerive FCJ Catholic College and select it.
- Click New student
- Enter their full name and date of birth in line with school information to verify.
- Choose a password and note the username shown.
- Write this information on page 142 of their journal.
- Confirm login details once again, then your all set.

## Forgotten Details

- On the Student login page click Forgot login details?
- Daughters teacher will be sent an email to allow reset.
- Once that has been done, pupils to re-click forgot login details button.
- Enter their full name and date of birth in line with school information to verify.
- Choose a new password and note the username shown.
- Write this information on page 142 of their journal.
- Confirm login details once again, then your all set.

Contact / Useful links Sparx website: [sparxmaths.com](https://sparxmaths.com) — use the ‘Contact’ or ‘Support’ links on the site for direct Sparx help.

